

COVID-19 Protocol: Updated 06/03/2020

We hope you and your families are feeling strong and smiling safe! We have made updates to our office protocols to ensure the health and safety of our patients and team. Dr. Capinpin and the team will always go above and beyond to create the safest environment for every person who walks through our doors.

INFECTION CONTROL

- Please wear a mask when entering the office
- Use hand-sanitizer upon entering the office
- Practice Social Distancing
- Staff will continue to wear personal protective equipment (PPE) and follow universal precautions as per the CDC
- All team members are health screened daily

SCHEDULING

- COVID-19 exposure screening on the phone prior to your visit
- Reschedule if someone in your family has had symptoms of COVID19 within 14 days
- Please be patient as we try to accommodate everyone

ARRIVAL

- We ask that those who come to our office with a companion limited it only 1 additional person as to allow for adequate socially distant space in our waiting area.
- Please call our office once in parking lot to check in. We will let you know when we are ready for you to approach the office door.
- Review of COVID-19 exposure screen in person.
- Forehead temperatures will be taken for every patient and each patient companion (guardian, nurse, etc.)
- Hand sanitizer will be given upon entering the practice.
- Patients will be provided with an antibacterial/microbial rinse prior to all treatments.
- Patients will be provided with protective eyewear to wear during all treatments.

CHECKOUT

- Patients will be asked to leave the treatment room wearing their mask.
- Observe social distancing best practices. Please be patient as we will be limited to 1 patient checking out a front desk at a time.
- Patients are encouraged to manage payment over the phone (provide credit card in advance of treatment or texted a secure link to our web portal to process payment) or to “pre-write” checks at home, to facilitate a quick check-out and avoid crowding at the front desk.